Performance:
During calendar year 2015, MRMS preformed flawlessly. There were no incidents, inaccuracies or occurrences of data loss. There were one or two outages due to host maintenance, but ‘up-time’ was well over 99%.

Enhancements:
August, 2015: In response to a request from South Bay, the ‘Renewal Payments’ page was enhanced to ‘hold’ the default date when pages change and refresh.

October 2, 2015: An inquiry was received about the format of MRMS-generated messages, in particular the format and return address (‘Hypermart Form Processor’).

In a series of emails, the reasons were explained, and a few minor adjustments made.

The correspondent seemed satisfied.

October 6: An email was sent to all members informing them that Hypermart was a trusted sender.

Reaction from the branches was mixed. Some branches expressed thanks. Two complained. Most did not respond at all.

In discussions with the State Membership Chair, and Berkeley Branch, it was decided that CWC would follow MRMS’s and SFV’s example of referring to ‘Hardship’ memberships as ‘Awards’ — with the *justification* being ‘hardship’. This is not official policy of the Central board, but rather a ‘best practice’, and may appear in the next Membership Chair Handbook.

In response to several failed email addresses encountered when the new Bulletin was emailed to all members, MRMS was enhanced to have a reverse email look-up feature. (Enter address, and retrieve member name and branch.) This is only available to the State Administrator and the Executive Committee.

In response to the need for posting the Bulletin, mail lists can now be sub-divided for hosts that limit the number of senders. (If a limit is specified, MRMS will provide multiple lists of that size or less.)

In response to a request by Berkeley Branch, the Custom Reports page now sorts results on first column requested.

Google Maps has changed the way it processes latitude and longitude, leading to the address links in ‘Member Search’ displaying imprecise locations. Code was adjusted to accommodate this change.

In order to accommodate the addition of a Directorship to the State Executive Committee (Advertising and Promotion Chair), membership in the EC was made configurable. The Directorship was added to the Board Rosters.

Adoption
Log-in total for the year was 4801. Last year’s was 3797. This is an increase of 1004, or about 20%. However, the number
users was 242 (as opposed to 232 for 2014), so the percentage of users was actually less (13.63% as opposed to 14.63%).

We expect this to improve as MRMS gets more exposure in the new Bulletin.

Surprisingly, subscriptions to the MRMS Tips n Tricks newsletter (which had been discontinued) have increased to 105. We intend to resume publication. Back issues archives are available from the MRMS ‘Member Search’ page, and in the Document Vault.

Financial

Renewal (hosting and domain) is due in February. Since this has not yet been billed, the exact amount is unknown. Last year’s was: Hosting: $155.40, Domain (MRMSys.org) $17.99. However, there may be a discount for a 3-year Domain renewal. Since it appears usage of MRMS will continue, I am asking the Central Board to authorize my advancing, “up to $225.00,” to cover these costs.

Here is a list of the top twenty users of MRMS. I thank them.

More important, these are involved and experienced users of MRMS. It is their opinions which are informed, and which should be sought when questions arise about the system and its use.

Respectfully submitted,

Ray Malus
State MRMS Administrator

January 2, 2016